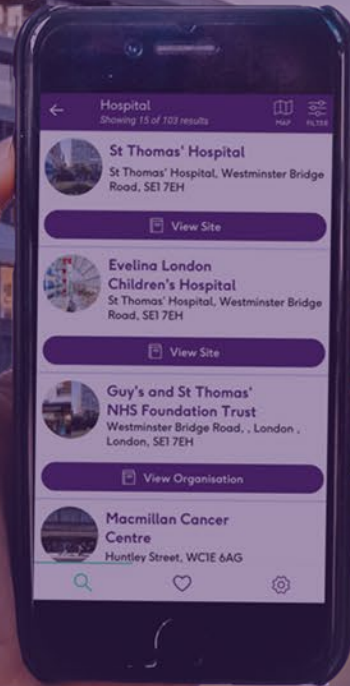




AccessAble

Your Accessibility Guide



7th October 2021

Our History



**May
2000**



**Sept
2001**



**March
2002**

**A simple idea
born from
personal
experience...**



**14.1
million**

Disabled people
in the UK

1 in 4

Households
affected by
disability

**4.5
million**

Carers in the UK

45%

Of people aged
65+ have a
disability

**Good
Accessibility**

Important for
older people
and parents

**£274
billion**

Estimation of the
Purple Pound

Potential
UK Audience

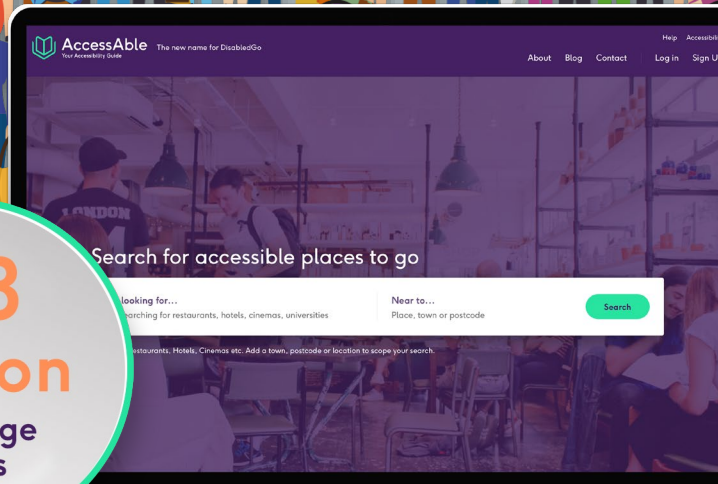
**18
million**

1.8 million
Unique Users

+125,000 venues
Surveyed so far...

350+ partners
Public & Private Sector Clients

3.3 million
Webpage Views



Our Partners



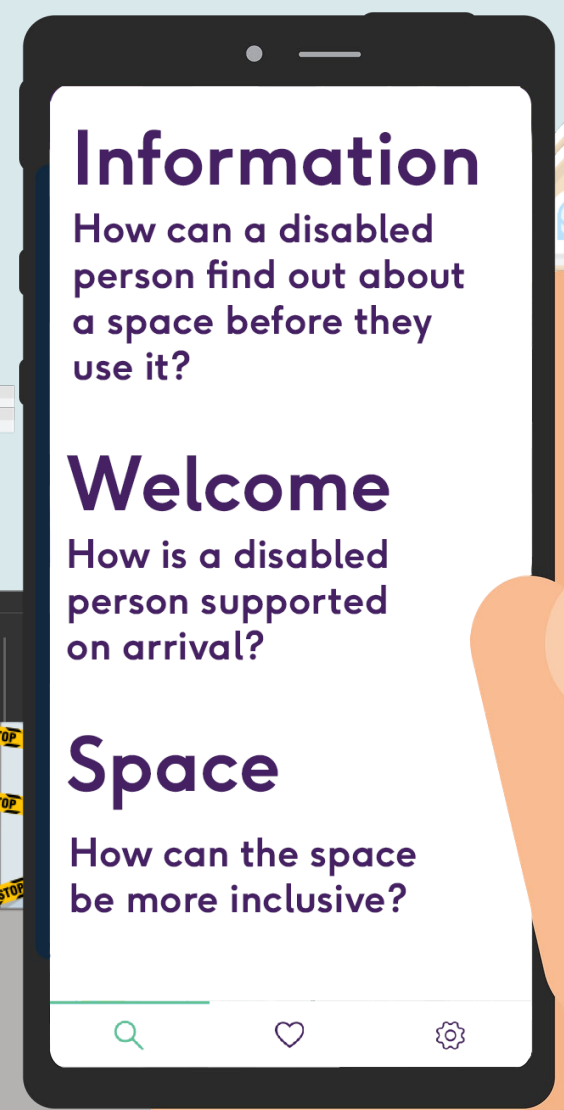
+110
Education

+70
NHS

+110
Local
Authorities



+100
Private
Sector

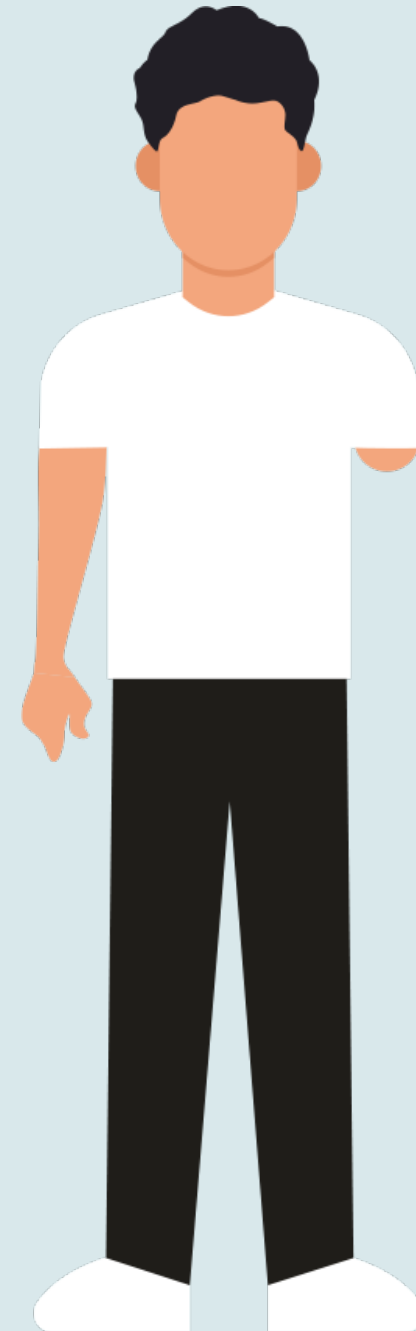


**Manage expectation
through information
to the physical space**

**The support as
people arrive**



‘Over 3 quarters of disabled people haven’t visited somewhere they wanted to go because they could not find the information they needed.’



The Problem We Seek to Solve



Disability is the death of spontaneity.

Accessible to who?



If I don't know, I don't go.

Access information is as important as opening hours and location detail.





Detailed



Factual



User Driven



In Person



Consistent



Quality Assured



Search for accessible places to go



I'm looking for...

Near to...

Search

Search for Restaurants, Hotels, Cinemas etc. Add a town, postcode or location to scope your search.

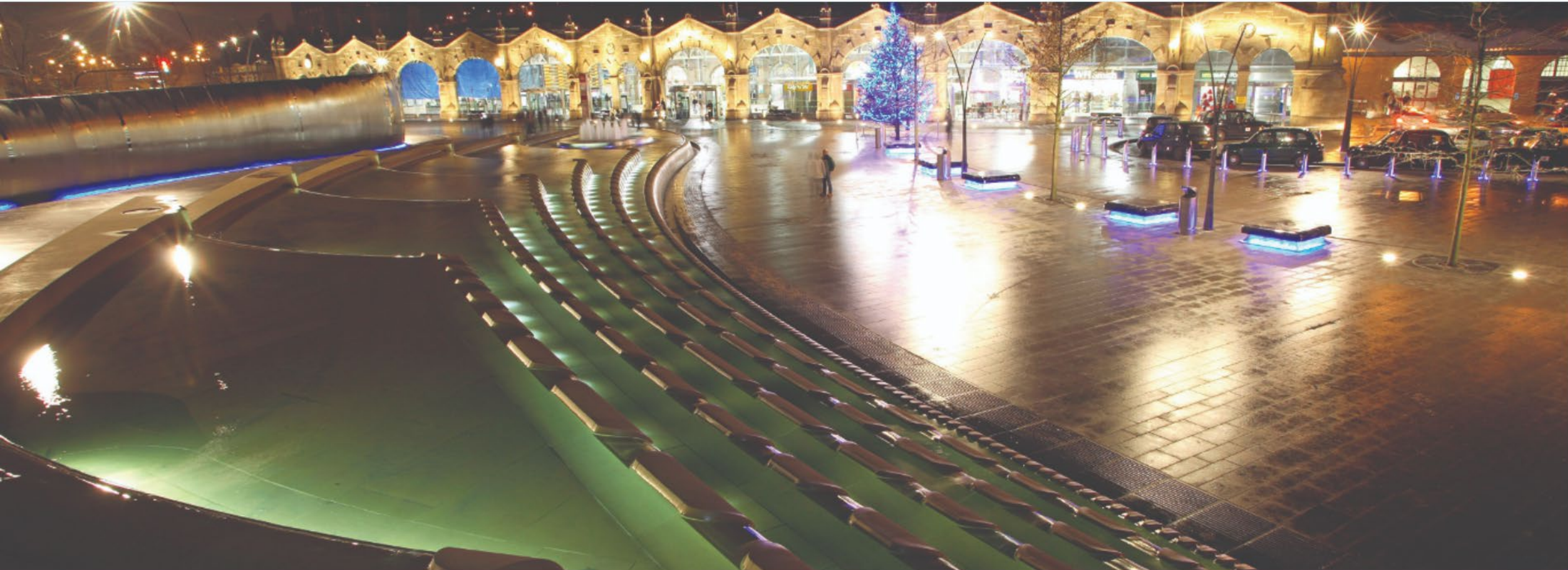
I'm looking for...

Try searching for restaurants, hotels, cinemas, universities

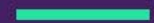
Near to...

Place, town or postcode

Search



Sheffield



The Steel City

This Access Guide has been made possible thanks to:



Known the world over as “The Steel City”, Sheffield was famed for its industry in the heyday of the 1900’s and remains a city of innovation to this day. However, the smoking chimney stacks are no more and instead you’ll find a green, modern cityscape set against the stunning backdrop of the Peak District National Park.

The City has a friendly, independent and alternative spirit, alongside a thriving cultural scene boasting award-winning theatre, beer, music, festivals, street art and so much more.

 0114 2734567

 [Visit website](#)



AccessAble partners in Sheffield



Meadowhall

Meadowhall Centre,
Sheffield, South Yorkshire, S9
1EP

[View this organisation](#)



Sheffield Hallam University

City Campus, South Yorkshire,
S1 1WB

[View this organisation](#)



Sheffield Teaching Hospitals NHS Foundation Trust

South Yorkshire, S10 2JF

[View this organisation](#)



The Sheffield College

South Yorkshire, S2 2RL

[View this organisation](#)



University of Sheffield

Western Bank, Sheffield,
South Yorkshire, S10 2TN

[View this organisation](#)

Featured Access Guides

[View all Access Guides](#)



Access Guides



Crucible Theatre

55 Norfolk Street, Sheffield, S1 1DA

[View this guide](#)



Endcliffe Park

615 Ecclesall Road, Sheffield, S11 8PT

[View this guide](#)



Graves Park and Farm

Hemsworth Road, Sheffield, S8 8LJ

[View this guide](#)

Things to do

[View all Access Guides](#)



Cafes and Coffee Shops



Hotels and B&Bs



Leisure Centres



Libraries



Parks and Gardens



Pubs and Bars



Restaurants



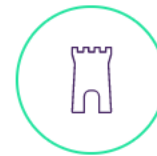
Sports Grounds and Stadiums



Swimming Pools



Theatres



Tourist Attractions



Train Stations



Accessibility Symbols

0 selections



Filter by Venue types

1 selections



[Back to Sheffield](#)



Concord Sports Centre

Shiregreen Lane, Sheffield, S5 6AE

[View Accessibility Symbols](#)

[Guide](#)



English Institute of Sport

Coleridge Road, Sheffield, S9 5DA

[View Accessibility Symbols](#)

[Guide](#)



Graves Health and Sport Centre

Bochum Parkway, Sheffield, S8 8JR

[View Accessibility Symbols](#)

[Guide](#)

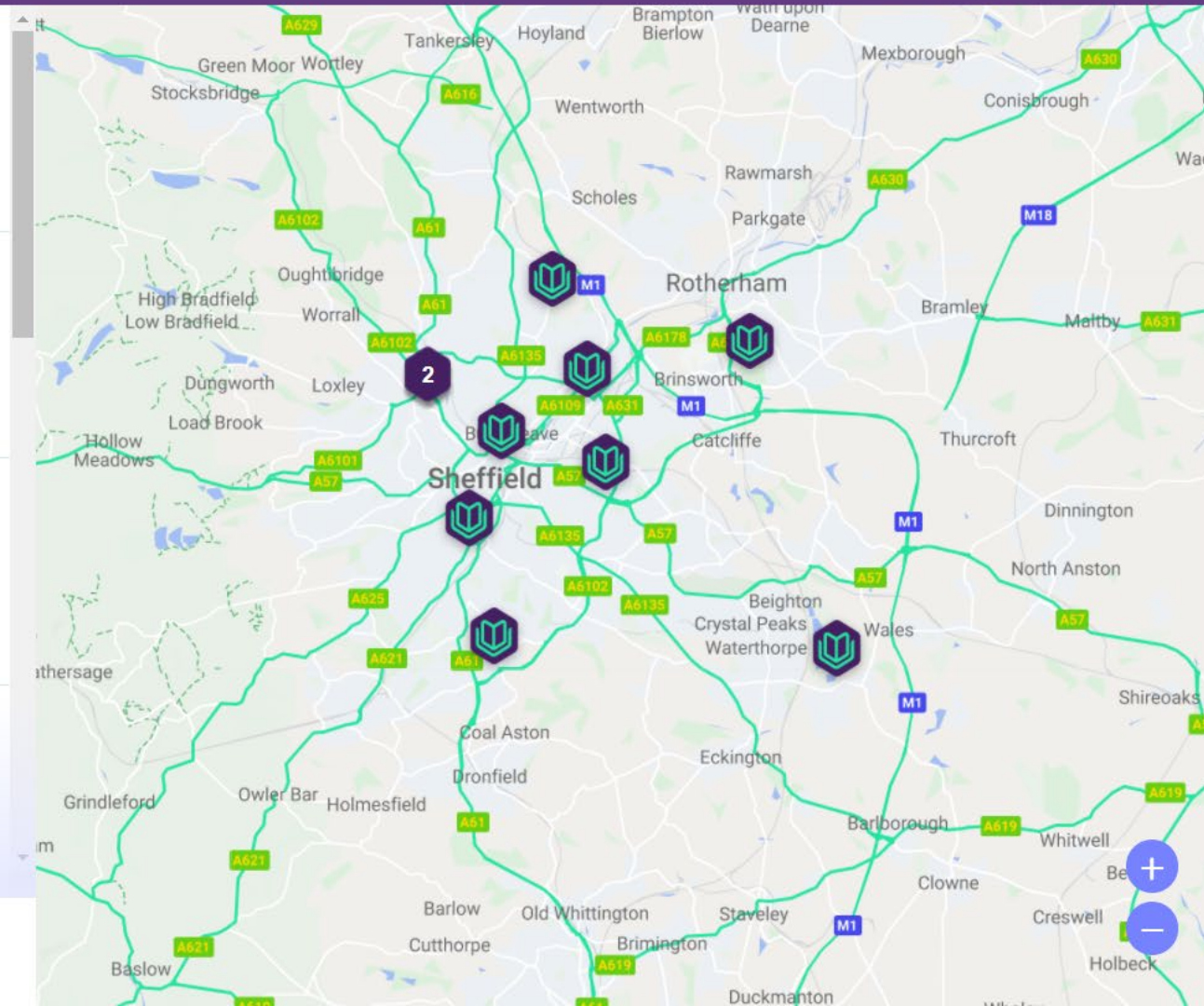


Heeley Pool

Broadfield Road, Sheffield, S8 0XQ

[View Accessibility Symbols](#)

[Guide](#)





Accessibility Symbols
2 selections



Filter by Venue types
1 selections



[Back to Sheffield](#)

Please select your requirements



On-Site Parking



Off-Site Parking



Blue Badge/Accessible Parking Bays



Designated Drop-Off Point



Accessible Toilet



Ambulant Toilet



Step Free Standard Toilet



Gender Neutral Toilet



Stoma Friendly



Changing Place



Accessible Changing Room



Baby Changing Facility

[Clear Selected Symbols](#)

[Apply Symbols](#)



Heeley Pool

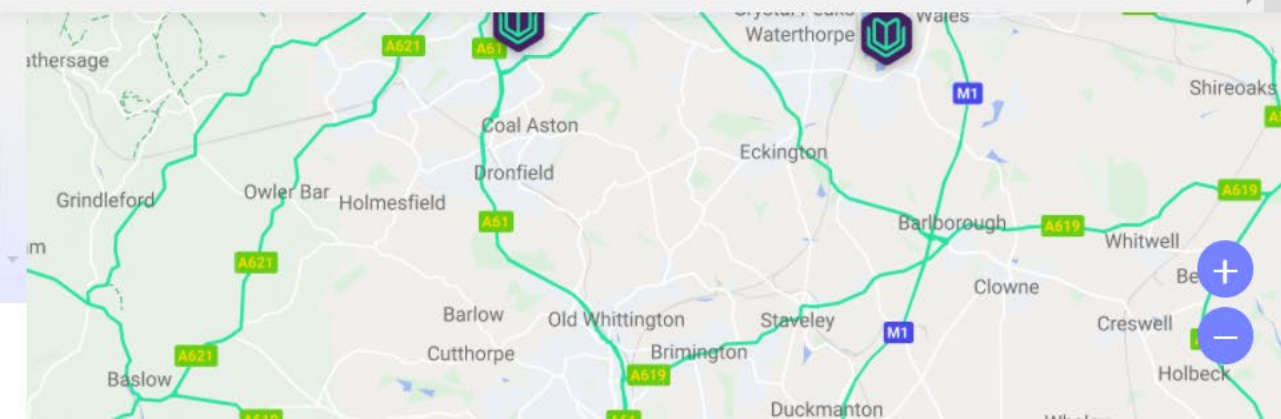
Broadfield Road, Sheffield, S8 0XQ

[View Accessibility Symbols](#)

[Guide](#)

Showing 1 - 10 of 16

1 2 >





I'm looking for...

Try searching for restaurants, hotels, cinemas, universities

Near to...

Place, town or postcode

Search

Stocksbridge Community Leisure Centre

Moorland Drive, Stocksbridge, Sheffield, S36 1EG

 0114 288 3792

 Send email

 Visit website


 [View Accessibility Symbols](#)



 [View photos](#)

 [View on a map](#)

 Print/Save as PDF


 Something changed?

Search Access Guide

Enter your search term...




 Introduction >

 COVID-19 Information


 Opening Times >

 Location >

 Parking >


 Outside Access (Main Entrance) >

 Outside Access (Swimming Pool Entrance) >

 Reception >

 Inside Access >

 Eating and Drinking >

 Level Change (Wet Side) >



1



2



3



4



5



6



7



8




9



10

COVID-19 Information

 Print/Save as PDF

 Something changed?

Search Access Guide

Enter your search term...




 Introduction >

 COVID-19 Information >

 Opening Times >


 Location >

 Parking

 Outside Access (Main Entrance) >

 Outside Access (Swimming Pool Entrance) >

 Reception >

 Inside Access >

 Eating and Drinking >

 Level Change (Wet Side) >



1



2



3



4



5



6



7



8



9



10

Parking





Print/Save as PDF



Something changed?

Search Access Guide

Enter your search term...



Introduction



COVID-19
Information



Opening Times



Location



Parking



Outside Access (Main
Entrance)



Outside Access
(Swimming Pool
Entrance)



Reception



Inside Access



Eating and Drinking



Level Change (Wet
Side)



- Parking is free for all users.
- The car park is located in front and to the left of the building.
- The car park type is open air/surface.
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- There is/are 5 Blue Badge parking bay(s) within the car park.
- The dimensions of the Blue Badge parking bay(s) are 228cm x 470cm (7ft 6in x 15ft 5in).
- The nearest Blue Badge bay is 44m (48yd 4in) from the main entrance.
- The furthest Blue Badge bay is 68m (74yd 1ft) from the main entrance.
- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The car park surface is tarmac.
- There is a dropped kerb between the car park and the venue.
- The dropped kerb does have tactile paving.
- There is not a road to cross between the car park and the entrance.
- The car park does not have a height restriction barrier.


Drop-off Point

View

- There is a designated drop off point.



 Print/Save as PDF


 Something changed?

Search Access Guide

Enter your search term...




 Introduction >

 COVID-19 Information >

 Opening Times >

 Location >

 Parking >


 Outside Access (Main Entrance)

 Outside Access (Swimming Pool Entrance) >

 Reception >

 Inside Access >

 Eating and Drinking >

 Level Change (Wet Side) >



1



2



3



4



5



6



7



8



9



10




11




12

Outside Access (Main Entrance)




 Print/Save as PDF


 Something changed?

Search Access Guide

Enter your search term...




 Introduction >


 COVID-19 Information >

 Opening Times >

 Location >

 Parking >

 Outside Access (Main Entrance)

 Outside Access (Swimming Pool Entrance) >

 Reception >

 Inside Access >

 Eating and Drinking >

 Level Change (Wet Side) >


Entrance View


- This information is for the entrance located at the front of the building.
- There is ramped/sloped or stepped access at this entrance.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 157cm.

Ramp/Slope View

- The ramp/slope is located to the left as you face the entrance.
- The gradient of the ramp/slope is slight.
- The ramp/slope is permanent.
- There is a level landing at the top of the ramp/slope.
- There is a/are handrail(s) at the ramp.
- The handrail(s) is/are on both sides.
- The width of the ramp/slope is 137cm (4ft 6in).
- The ramp/slope does bypass the step(s).




 Print/Save as PDF


 Something changed?


Search Access Guide

Enter your search term...





 Introduction >


 COVID-19 Information >

 Opening Times >

 Location >

 Parking >

 Outside Access (Main Entrance) >

 Outside Access (Swimming Pool Entrance) >

 Reception

 Inside Access >

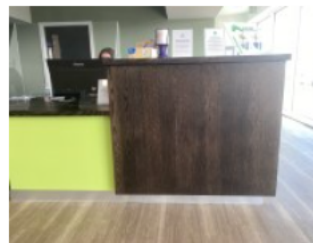
 Eating and Drinking >

 Level Change (Wet Side) >

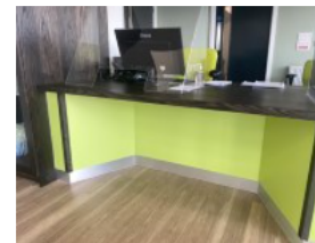
Photos



1



2



3

Reception

- The desk/counter is 3m (3yd 10in) from the main entrance.
- There is level access to the desk/counter from the entrance.
- The desk/counter is high (110cm+).
- The desk/counter has a low (76cm or lower) section.
- The lighting levels are good.
- There is not a hearing assistance system.



Print/Save as PDF

Something changed?

Search Access Guide

Enter your search term...



Outside Access (Main Entrance)



1

Outside Access (Swimming Pool Entrance)



2

Reception



3

Inside Access



4

Eating and Drinking



5



6



7



8

Level Change (Wet Side)



9



10



11



12

Lift (Wet Side)



Swimming Pool (Training Pool)





Swimming Pool (Main Pool)



Level Change (Dry Side)




 Print/Save as PDF


 Something changed?

Search Access Guide


Enter your search term...




 Outside Access (Main Entrance) >


 Outside Access (Swimming Pool Entrance) >


 Reception >


 Inside Access >


 Eating and Drinking


 Level Change (Wet Side) >

 Lift (Wet Side) >

 Swimming Pool (Training Pool) >

 Swimming Pool (Main Pool) >

 Level Change (Dry Side) >


 Lift (Dry Side) >

Eating and Drinking

- The following information is for the café.
- The café is located to the left as you enter via the main entrance.
- Full table service is not available.
- Food or drinks are ordered from the service counter.
- Food or drinks can be brought to the table.
- There is not a lowered section at the counter.
- No tables are permanently fixed.
- No chairs are permanently fixed.
- Some chairs have armrests.
- The nearest table is approximately 2m (2yd 7in) from the main entrance.
- The distance between the floor and the lowest table is 55cm (1ft 10in).
- The distance between the floor and the highest table is 111cm (3ft 8in).
- The standard height for tables is 73cm.
- There is ample room for a wheelchair user to manoeuvre.
- Plastic/takeaway cups are not available.
- Plastic/takeaway cutlery is available.
- Drinking straws are available.
- Menus are wall only.



 Print/Save as PDF

 Something changed?


Search Access Guide


Enter your search term...



 Inside Access >

 Eating and Drinking >


 Level Change (Wet Side) >

 Lift (Wet Side) >


 Swimming Pool (Training Pool) >

 Swimming Pool (Main Pool) >

 Level Change (Dry Side) >

 Lift (Dry Side) >

 Other Floors >

 Fitness Suite (First Floor) >

 Accessible Changing Room (Wet Side) >



1



2



3



4



5



6

Fitness Suite (First Floor)

[Collapse all](#) [Expand all](#)

Access to Fitness Suite

View 

- The fitness suite is located on the first floor.
- The fitness suite is 2m (2yd 7in) from the top of the stairs.





Print/Save as PDF



Something changed?

Search Access Guide

Enter your search term...



Standard Changing Room (Wet Side - Female) >

Standard Changing Room (Wet Side - Male) >

Accessible Changing Room (Dry Side) >

Standard Changing Room (Dry Side - Female) >

Standard Changing Room (Dry Side - Male) >

Accessible Toilet (Reception)

Standard Toilet(s) (Reception) >

Additional Info >



1



2



3



4

Accessible Toilet (Reception)

- Accessible toilet facilities are available.

[Collapse all](#) [Expand all](#)

Location and Access

View

- There is pictorial signage on or near the toilet door.
- This accessible toilet is approximately 5m (5yd 1ft) from the main entrance.
- This accessible toilet is located on the ground floor of the building, to the right as you enter via the main entrance, in the reception area.
- There is level access to this accessible toilet.





Print/Save as PDF



Something changed?

Search Access Guide

Enter your search term...



Standard Changing Room (Wet Side - Female) >

Standard Changing Room (Wet Side - Male) >

Accessible Changing Room (Dry Side) >

Standard Changing Room (Dry Side - Female) >

Standard Changing Room (Dry Side - Male) >

Accessible Toilet (Reception)

Standard Toilet(s) (Reception) >

Additional Info >

Features and Dimensions

View

- This is a shared toilet.
- A key is not required for the accessible toilet.
- The door opens outwards.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 84cm (2ft 9in).
- The door is easy to open.
- The dimensions of the accessible toilet are 150cm x 217cm (4ft 11in x 7ft 1in).
- There is sufficient turning space in the cubicle for a wheelchair user.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 66cm (2ft 2in).
- There is a dropdown rail on the transfer side.
- There is a flush on the transfer side.
- The tap type is lever.
- There is a mixer tap.
- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.
- Disposal facilities are available in the cubicle.





Print/Save as PDF





Something changed?


Search Access Guide


Enter your search term...





 Standard Changing Room (Wet Side - Female) >


 Standard Changing Room (Wet Side - Male) >

 Accessible Changing Room (Dry Side) >

 Standard Changing Room (Dry Side - Female) >

 Standard Changing Room (Dry Side - Male) >

 Accessible Toilet (Reception)

 Standard Toilet(s) (Reception) >

 Additional Info >

Position of Fixtures

View 

- Wall mounted grab rails are available for the toilet.
- As you face the toilet the wall-mounted grab rails are on both sides.
- There is not a shelf within the accessible toilet.
- There is a mirror.
- Mirrors are not placed at a lower level or at an angle for ease of use.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is not placed higher than 100cm (3ft 3in).
- There is not a towel dispenser.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).





Print/Save as PDF





Something changed?


Search Access Guide


Enter your search term...





 Standard Changing Room (Wet Side - Female) >


 Standard Changing Room (Wet Side - Male) >


 Accessible Changing Room (Dry Side) >

 Standard Changing Room (Dry Side - Female) >


 Standard Changing Room (Dry Side - Male) >

 Accessible Toilet (Reception)

 Standard Toilet(s) (Reception) >


 Additional Info >

Colour Contrast and Lighting

View 

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The contrast between the dropdown rail(s) and wall is good.
- The contrast between the walls and floor is good.
- The lighting levels are good.

Baby Change Facilities

View 

- Baby change facilities are located within the venue.
- Baby change facilities are located within the accessible toilet cubicle.
- The height of the baby change table once extended is 94cm (3ft 1in).





Print/Save as PDF





Something changed?


Search Access Guide


Enter your search term...





 Standard Changing Room (Wet Side - Female) >


 Standard Changing Room (Wet Side - Male) >


 Accessible Changing Room (Dry Side) >

 Standard Changing Room (Dry Side - Female) >

 Standard Changing Room (Dry Side - Male) >

 **Accessible Toilet (Reception)**

 Standard Toilet(s) (Reception) >

 Additional Info >

Accessible Toilet (Reception)

- Accessible toilet facilities are available.


[Collapse all](#) [Expand all](#)

Location and Access

View 


- This accessible toilet is located on the ground floor of the building, to the right as you enter via the main entrance, in the reception area.

Features and Dimensions

View 

- A key is not required for the accessible toilet.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.

Colour Contrast and Lighting

View 

- The lighting levels are good.





Print/Save as PDF



Something changed?

Search Access Guide

transfer



Accessible Changing Room (Wet Side)



1



Standard Changing Room (Wet Side - Female)



Standard Changing Room (Wet Side - Male)



Accessible Changing Room (Dry Side)



5



Standard Changing Room (Dry Side - Female)



Standard Changing Room (Dry Side - Male)



Accessible Toilet (Reception)



5



Standard Toilet(s) (Reception)



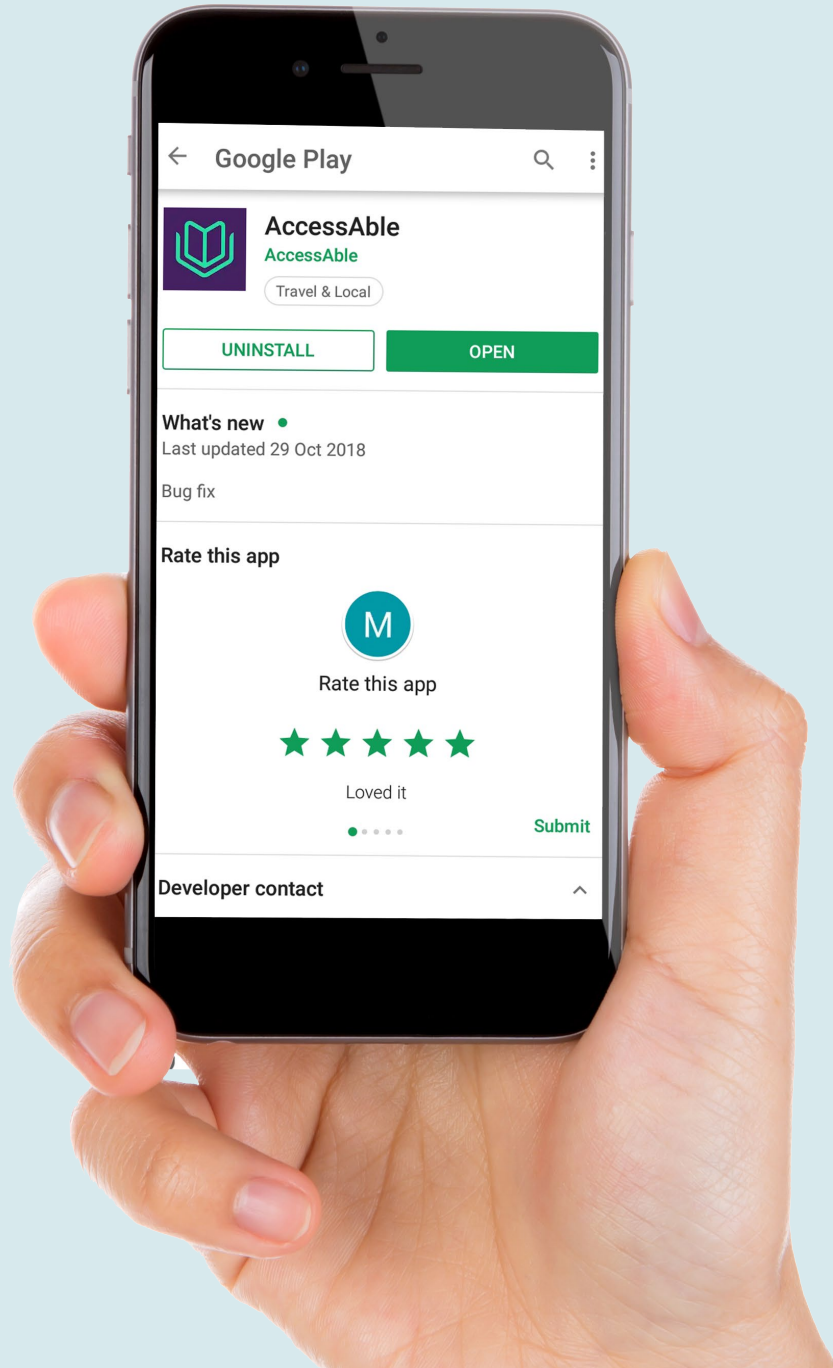
Features and Dimensions

View

- This is a shared toilet.
- A key is not required for the accessible toilet.
- The door opens outwards.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 84cm (2ft 9in).
- The door is easy to open.
- The dimensions of the accessible toilet are 150cm x 217cm (4ft 11in x 7ft 1in).
- There is sufficient turning space in the cubicle for a wheelchair user.
- There is a lateral **transfer** space.
- As you face the toilet pan the **transfer** space is on the right.
- The lateral **transfer** space is 66cm (2ft 2in).
- There is a dropdown rail on the **transfer** side.
- There is a flush on the **transfer** side.
- The tap type is lever.
- There is a mixer tap.
- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.

• Disposal facilities are available in the cubicle.





You are here: [Home](#) > [Search Results](#) > [Heston Library \(Hounslow Council\)](#)

Heston Library (Hounslow Council)



**London Borough
of Hounslow**

Description

The Library offers the following loan items and facilities:

For Adults

Fiction and non fiction books (also available in large print)

Audio books

Language packs

Reference stock

Recent newspapers and magazines

For Children

- Board Books for Babies

- Early Learning

- Picture Books

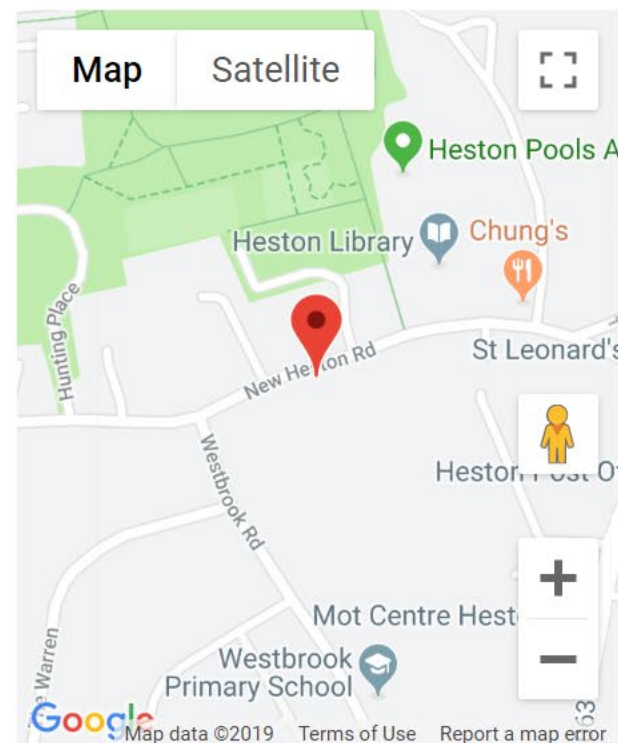
- Fairy Tales

- Short Chapter Books

- Junior Fiction



[Leave feedback](#) [Add to shortlist](#)





I'm looking for...

Try searching for restaurants, hotels, cinemas, universities

Near to...

Place, town or postcode



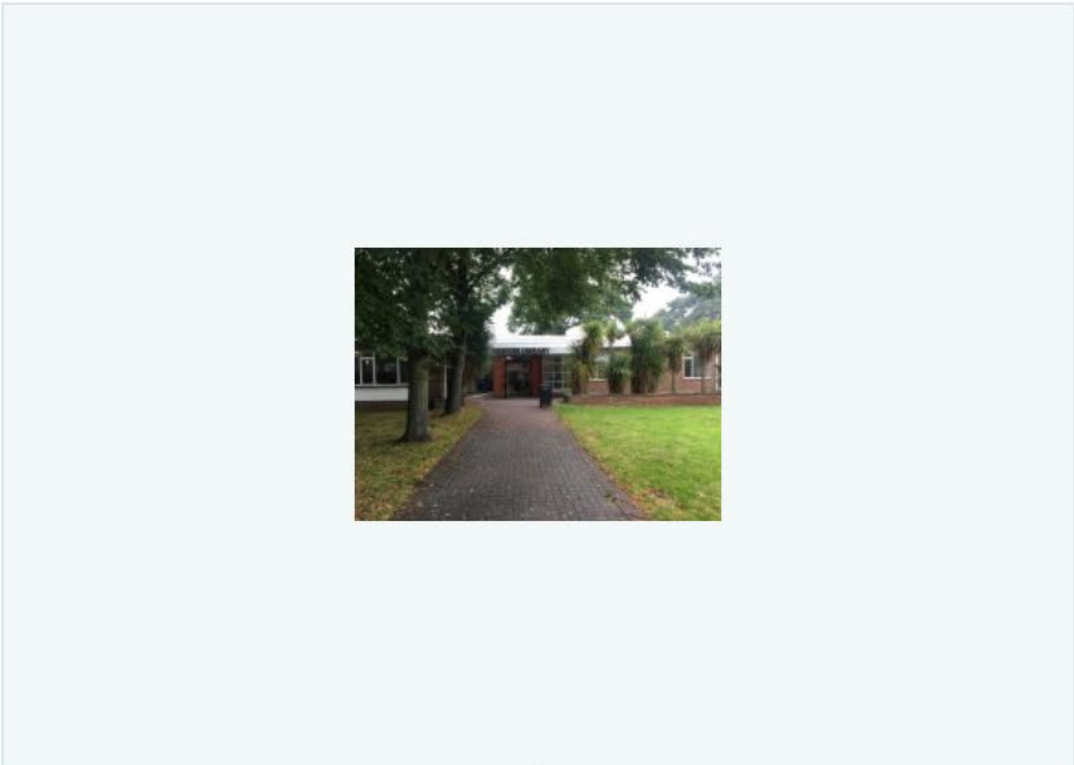
Heston Library

New Heston Road, Hounslow, Middlesex, TW5 0LW

020 8583 5557

Send email

Visit website



View photos

View on a map



Tickets & offers

Things to do

Accommodation

Traveller information

You are here: [Home](#) > [Things to Do](#) > [Sightseeing](#) > [London Attraction](#) > [Statue & Monument](#) > **The Coca-Cola London Eye**

The Coca-Cola London Eye





Tickets & offers

Things to do

Accommodation

Traveller information

Opening Times



Images and Videos



Venue Details & Map



Facilities & Accessibility



AccessAble

Click for Accessibility Information

For comprehensive accessibility information on this venue please [click here](#)



AccessAble

Your Accessibility Guide

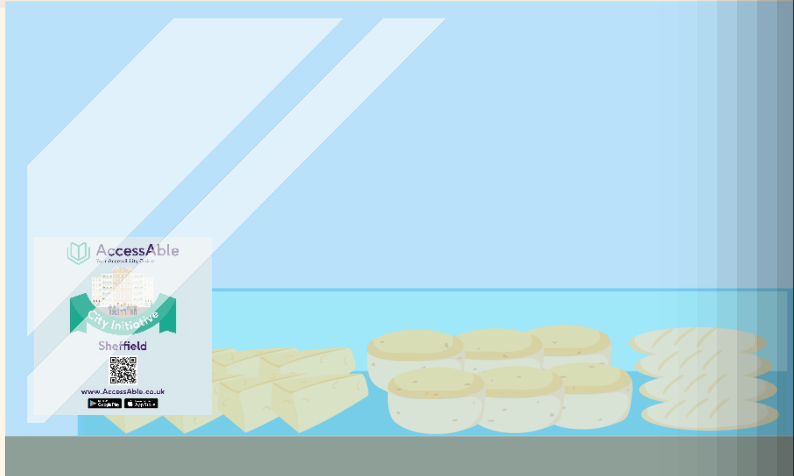


City Initiative

Sheffield



www.AccessAble.co.uk





‘57% of disabled people said they’d faced discrimination due to poor staff attitudes.’





E-Learning 'Disability Essentials'

What is disability?

Disability is a lot more common than most people realise.

When we hear the word disability, we may think about wheelchair users.

There are many wheelchair users in the UK, but the word disability also refers to lots of different impairments.

An impairment is a condition that impacts the body or mind.

Most impairments we cannot even see.



Next

Approximately how many disabled people do you think there are in the UK today?

- 9 Million
- 14 Million
- 6 Million



Submit



E-Learning 'Disability Essentials'

Watch this video to learn what the term disability means to disabled people with a variety of impairments.



Replay

Next

Can you see disability?



Which of these impairments are you able to recognise?

- Someone with hearing loss
- A wheelchair user
- Someone with sight loss
- None of these

Submit



‘66% of disabled people said they had faced discrimination due to physical access issues.’



When Things Change

It's really **important to let us know** if things change so we can keep your **Access Guide up to date**.

You can contact us by email—**somethingchanged@AccessAble.co.uk** or give us a call on **01438 842 710**.

We appreciate you're busy, so we will call you once a year to run through the **Access Guide**.

If you've made big changes like a new reception desk, different parking or refurbished a toilet we will send an **AccessAble** surveyor to survey the changes so we have the **most up to date details**.



General Tips

-  Make sure you include **accessibility information** on your **website**.
-  Invest in **disability equality and awareness training** for your team.
-  Ensure that **aisles and walkways** are kept as **clear as possible** and consider how someone using a wheelchair, walking sticks or an assistance dog would get around.
-  Consider **providing a seat** for people who may find it hard to stand for long periods.
-  If you have a **hearing assistance** system (loop or infrared) make sure your team know how to use it and that it is regularly maintained. If you don't have one look at whether this is possible.
-  If you have stepped access, look at how you can **remove or reduce this barrier**.
-  If you have an **accessible toilet**, consider allowing everyone to use this, **not just customers**. Also, make sure it is not used for storage.

City Wide Overview



Venue Name / Logo



Bank 1	x	v	v	N/A	N/A	v
Bank 2	v	v	v	N/A	N/A	v
Bank 3	x	x	x	v	N/A	
Bank 4	x	x	x	v	N/A	
Bank 5	x	v	v	N/A	x	
Total With Symbols	1	3	3	2		
Percentage With Symbols	20%	60%	60%	40%		

Outside Access Level Change

- The ramp has handrails
- The steps are clearly marked
- There are handrails at the steps
- Handrails are between 90cm and 100cm from the pitch line of the stairs
- Handrails extend horizontally beyond the first and last steps

x				
x				
x				
x				
4	0	0	0	0
80%	0%	0%	0%	0%

Transaction Desk(s)

- The desk(s) is/are clearly signed.
- There are no windows, TVs, glazed screens or mirrors behind the desk(s) which could adversely affect the ability of someone to lip read
- The desk(s) is/are not placed in front of a background which is patterned
- The desk(s) has/have a clear space under them
- There is a hearing assistance system at the desk(s)

x	x			
x			x	
x	x			
3	2	0	1	0
60%	40%	0%	20%	0%



Action Plans

Bank 1

COMPANY LOGO

Area	Comment	Best Practice Guidance	Guidance Ref	Diagram Ref	Priority	Category	Cost
Public Transport and Parking	The branch does not have its own car park.	Management should provide clear and accurate pre visit information via websites, literature, social media, telecommunications that is easy to access and understand and available in alternative formats, including details of modes of transport, parking, drop off and what level of accessibility to expect on arrival.	Vol 2 - Ann				
Public Transport and Parking	There is not a designated drop off point.	A designated setting-down point or picking-up point, suitable for disabled passengers, should be provided on firm and level ground, close to the accessible entrance to a building. Its location should be clearly indicated. This setting-down point should be provided in addition to designated accessible parking spaces and taxi waiting zones.	Vol 1 -				
Outside Access [Main Entrance]	There is not a canopy or recess which provides weather protection at this entrance.	In order to provide shelter for those having to pause before entering a building, the entrance should incorporate a form of weather protection, such as a canopy or recessed entrance, unless freely accessible automatic doors are installed. No part of the structure of a canopy should present an obstruction or hazard to people who are blind or partially sighted.	Vol 2 - 8.1.3	N/A	Medium	Major Works	£5000 / High (over £5001)
Outside Access [Main Entrance]	The entry push pad or push button is 113cm from floor level.	Manual activation controls for power-operated pedestrian doors should be located at a height of between 75cm and 100cm from finished floor level. They should be located as close to the door as possible without causing a safety hazard (e.g. risk of collision with people who are blind or partially sighted and wheelchair users) when the door opens. Additional activation controls at a lower height that can be used by a wheelchair can be useful for people with limited	Vol 2 - 8.2.3	N/A	Medium	Minor Works	Low (up to £500)
Outside Access [Main Entrance]	There is a small lip threshold of the entrance a height of 2cm or						

Guidance Ref	Diagram Ref	Priority	Category	Cost
Vol 2 - Annex A c.1	N/A	High	Management	Low (up to £500)

Area	Comment	Best Practice Guidance
Public Transport and Parking	The branch does not have its own car park.	Management should provide clear and accurate pre visit information via websites, literature, social media, telecommunications that is easy to access and understand and available in alternative formats, including details of modes of transport, parking, drop off and what level of accessibility to expect on arrival.
Public Transport and Parking	There is not a designated drop off point.	A designated setting-down point or picking-up point, suitable for disabled passengers, should be provided on firm and level ground, close to the accessible entrance to a building. Its location should be clearly indicated. This setting-down point should be provided in addition to designated accessible parking spaces and taxi waiting zones.



Best practice





Best practice





Contact

Anna Nelson

Chief Executive

E: anna.nelson@AccessAble.co.uk

T: 01438 842710

David Livermore

Director of Business Development

E: david.livermore@AccessAble.co.uk

T: 01438 842710



AccessAble

Your Accessibility Guide